

FAQs for Florence Crittenton Donors

Is Florence Crittenton closing?

Florence Crittenton is currently on pause and is no longer accepting grants or individual donations. Although its traditional direct-service programming is no longer operating, programming continues at the Florence Crittenton facilities through the Uplift Program.

Why is Florence Crittenton no longer accepting donations?

Florence Crittenton has paused its traditional programming and fundraising activities. Because the organization is not currently providing its former direct services to girls and young women, it would not be appropriate to continue accepting donations designated for those services.

What happened to Florence Crittenton's programs for girls and young women?

Florence Crittenton is no longer providing its traditional direct-service programming. Individuals and families seeking similar support will be connected with other community organizations that may be able to meet their needs. Referral information will be made available through Florence Crittenton's digital channels.

Are any services still being provided at the Florence Crittenton facilities?

Yes. The Uplift Program continues to operate at the facilities through a partnership with Tiempo Property Management. Uplift serves individuals with serious mental illness who have a housing voucher through HOM, Inc. Although Florence Crittenton is not providing direct behavioral health services, supportive property management is available to help address residents' unique housing needs.

Why were the traditional programs paused?

The reimbursement rates available through contracted Arizona Health Care Cost Containment System, or AHCCCS, health plans in Maricopa County were not sufficient to cover the operational costs of running the behavioral health residential facility. Pausing the traditional programs was necessary to respond responsibly to these financial and operational realities.

How will my past donations be remembered?

Your generosity is part of Florence Crittenton's enduring legacy. Donors helped create opportunities for girls and young women to find stability, pursue their goals, and build brighter futures. That history, and the difference donors made in so many lives, remains deeply valued.

Can I still make a donation to Florence Crittenton?

Florence Crittenton is no longer accepting individual donations or grant funding. Donors who wish to continue helping individuals and families overcome barriers will have opportunities to support other programs offered by Chicanos Por La Causa (CPLC).

What will happen if I send a donation designated for Florence Crittenton?

Because Florence Crittenton is not accepting new donations, donors should not submit gifts designated for its former programs. If you have questions about an existing gift, pledge, recurring contribution, or donor designation, please contact the CPLC development team for personal assistance before taking further action.

Will my recurring donation automatically transfer to another CPLC program?

Donors should receive clear information about any recurring gift associated with Florence Crittenton. A contribution should not be redirected without appropriate donor communication and authorization. Please contact the CPLC development team if you would like to review, update, or discontinue your recurring gift.

Where can I direct my support now?

CPLC offers other programs that help individuals and families pursue economic opportunity, stable housing, education, health, and self-sufficiency. Donors will be invited to select the program or area of service that most closely reflects their interests and the impact they wish to make.

However, if you're interested in making a Foster Care Tax Credit eligible contribution, a list of other organizations in the Valley that continue to accept these donations will be made available.

Can my gift continue supporting girls, young people, or families?

Yes. CPLC can help you identify programs that align with the values that inspired your support of Florence Crittenton. Donors interested in helping young people, justice-impacted individuals, families, or people facing housing and economic challenges will be able to explore relevant giving opportunities.

What happens to the Florence Crittenton website and social media accounts?

The website is expected to transition to a simplified landing page that provides separate resources for clients and donors. Social media will carry similar transition messaging and is expected to be deactivated after a transition period. The accounts will not be deleted, allowing them to be preserved in case programming resumes in the future.

Could Florence Crittenton reopen in the future?

The current status is a pause rather than a definitive permanent closure. There is no announced date for traditional programming to resume. Preserving Florence Crittenton's digital accounts will help keep future options open if circumstances change.

How will donors receive updates?

Current donors will receive donor-focused communications explaining the transition and providing information about opportunities to continue their impact through other CPLC programs. Updates will also be shared through the Florence Crittenton website and social media channels during the transition period.

Who can I contact with questions about my donation?

For questions about a previous gift, recurring donation, pledge, tax receipt, donor recognition, or future giving options, please contact:

Betsabe Sandoval

Director of Development

Email: betsabe.sandoval@cplc.org

Phone: 480.377.4397

We are grateful for the trust you placed in Florence Crittenton and welcome the opportunity to help you determine how you would like your legacy of support to continue.

Your impact does not end with this transition.

Since 1896, Florence Crittenton has evolved to meet the changing needs of girls and young women in Arizona. Generations of donors have made that enduring legacy possible.

Your compassion, trust, and generosity helped provide safety, hope, and opportunity to those who needed it most. Although Florence Crittenton's traditional programming is currently paused, the difference you helped make remains part of its lasting legacy.

Thank you for standing alongside Florence Crittenton and believing in the potential of every young person served. The impact of your generosity will be remembered in the lives changed, the opportunities created, and the hope made possible throughout Florence Crittenton's history.